

Confirmation number: RTBHJU
 e-ticket issue date: 29AUG
 Issued by: KLM ZURICH RSO

Thank you for choosing KLM **E-ticket** . This is the Trip Summary and receipt for MR STEVEN GOLDFARB.

If unable to use the e-ticket, if travel plans change or if you have received this document in error, please call KLM at 0900 359 556 (CHF 0.50 min) .

Passenger Name	e-ticket Number	Number Loyalty Program
MR STEVEN GOLDFARB	0742466001891	KL 4410846951

Itinerary Information

Date	Flight	Departing	Arriving	Date	Class	Status	Baggage
21SEP 12.10	KL 1928	GENEVA GVA	AMSTERDAM AMS	21SEP 14.00	V	OK	2PC
21SEP 15.40	KL 6053	AMSTERDAM AMS	DETROIT MI DTW	21SEP 18.25	V	OK	2PC
25SEP 16.05	KL 6040	DETROIT MI DTW	AMSTERDAM AMS	26SEP 05.55	V	OK	2PC
26SEP 07.15	KL 1925	AMSTERDAM AMS	GENEVA GVA	26SEP 08.40	V	OK	2PC

21SEP KL 1928 / not valid before 21SEP / not valid after 21SEP

21SEP KL 6053 Operated by NORTHWEST AIRLINES INC / not valid before 21SEP / not valid after 21SEP

25SEP KL 6040 Operated by NORTHWEST AIRLINES INC / not valid before 25SEP / not valid after 25SEP

26SEP KL 1925 / not valid before 26SEP / not valid after 26SEP

A passport will be required for check-in. If travel plans change, there may be a fee for changing the ticket and different fares may apply. Tickets are non-transferable, and are void if transferred or resold. The e-ticket number will be required for refunds or exchanges.

Receipt

Payment for:	1 PASSENGER
Fare amount:	CHF 900.00
Tax/fee/charges:	19.00CH 14.00CJ 15.00RN 7.00VV 3.50AY 36.00US 6.50XA 6.00XF 9.00XY 6.50YC 238.00YR
Method of payment:	CREDIT CARD NUMBER VI XXXXXXXXXXXXX8239/-B41965
Restrictions:	NON END/NON RER/NON REF *

Special Requests (subject to change)

Reserved seats	Requested meals
KL 1928 21SEP	NON SMOKING AISLE SEAT
KL 0053 21SEP	NON SMOKING AISLE SEAT
KL 0040 25SEP	NON SMOKING AISLE SEAT
KL 1925 26SEP	NON SMOKING AISLE SEAT

Notice

Upon booking your ticket you accepted KLM's General Conditions of Carriage for passengers and baggage ("General Conditions of Carriage") and you indicated that you had taken notice of the provisions as contained in the document entitled 'Important Travel Information'. The legal provisions pertaining to your carriage can be viewed on-line at www.klm.com. Mind: flight coupons may only be used in the correct sequence and should start at the place of departure as stated on the first flight coupon and finish at the place as stated on the last flight coupon.

Warsaw Convention

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention governing and in most cases limiting the liability of carriers for death or personal injury and the loss or damage to baggage may apply. Many carriers, however - including KLM - are applying the Montreal Convention that waives the Warsaw Convention's limits for death and bodily injury. Additional information in this regard may be obtained from the carrier.

Personal data:

Please note that the security laws of many countries (such as the US and Canada) require airlines to give security, customs and immigration authorities access to passenger data. Should you be travelling to one of these countries, this means that your personal data and your travel arrangements may be disclosed to the relevant authorities in these countries.

Limits to KLM's liability (EC Regulation No. 889/2002 Article 6.2.):

1. There are no financial limits for death or bodily injury of a passenger and KLM may make an advance payment, in proportion to the suffered loss, in order to meet the immediate economic needs of the person entitled to claim compensation;
 2. In the case of destruction, loss of, damage to or delay in receiving baggage, KLM's liability is limited to 1,000 Special Drawing Rights (approximately EUR 1,230) for proven damages. If the value of your baggage is greater than this limit, please be advised to declare a value for checked baggage in excess of the applicable liability limits at check-in or ensure that your baggage is fully insured prior to travel;
 3. In the case of damage occasioned by delay in the carriage by air KLM's liability is limited to 4,150 Special Drawing Rights (approximately EUR 5,100) for proven losses and costs.
- If your journey also involves carriage by other airlines, you should contact them for information on their limits of liability.